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April 2, 2015

# VIA OVERNIGHT DELIVERY & **ELECTRONICALLY**

**Docket Control** Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 (602) 542-2237

Re:

BCM One, Inc.; Docket No. T-04219A-15-0069

Local Exchange Service

Name Change to BCM One, Inc.

Dear Sir/Madam:

Pursuant to staff request attached please find an original and 13 copies of McGraw Communciations, Inc.'s Tariff Page 32 replacing the same page previously filed on March 2, 2015. In addition, the attached Tariff Pages 52 – 110 replacing previously submitted Pages 52 – 129, filed on March 2, 2015, in their entirety.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter. Arizona Corporation Commission

Respectfully submitted,

DOCKETED

APR 06 2015

**DOCKETED BY** 

Lance J.M. Steinhart, Esq.

Managing Attorney

Lance J.M. Steinhart, P.C.

Attorneys for BCM One, Inc. f/k/a McGraw Communications, Inc.

Enclosures

Sadia Mendez cc:

### **SECTION 2.0 - REGULATIONS, (CONT'D.)**

# 2.5 Payment Arrangements, (Cont'd.)

### 2.5.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, Arizona 85007.

Commission Website: http://www.azcc.gov

Office Number: (602) 542-3076

Phoenix Toll Free Number: (800) 222-7000 Tucson Toll Free Number: (800) 535-0148

C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

521 5<sup>th</sup> Ave., 14<sup>th</sup> Floor New York, New York 10175 (888) 543-2000

**D.** If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

### 2.5.4 Advance Payments

The Company does not collect advance payments.

Issued: March 2, 2015

Issued by:

Francis X. Ahearn CEO 521 5th Ave., 14th Floor New York, New York 10175

# 4.2 Network Exchange Bundled Service, (Cont'd.)

# 4.2.1 Business A La Carte Service

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Business A La Carte provides Customers with the option of selecting BCM for toll services.

# A. Local Exchange Service

.1	Local Access Line	
		Maximum
	Local Business Line	
	Monthly Rate	\$120.00
	Service Connection Fee, one-time charge per line <sup>1</sup>	
	Per Line	\$200.00
•	nny	
.2	PBX	Maximum
	Mand In Date	
	Monthly Rate	\$120.00
	Service Connection Fee, one-time charge per line <sup>1</sup>	
	Per Line	\$200.00

Service Connection fee for the primary line is waived for those customers who retain their existing telephone number when switching their service to BCM. The charge will apply if additional lines are transferred to BCM after the initial order.

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### 4.2 Network Exchange Bundled Service, (Cont'd.)

# 4.2.1 Business A La Carte Service, (Cont'd.)

### B. Custom/Optional Calling Features

Business A La Carte may include the calling features listed below:

<u>Call Forwarding</u> - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

<u>Speed Calling</u> - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

<u>Caller ID</u> - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

<u>Call Waiting</u> - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a call-by-call basis. Call Waiting is not available on lines enabled for Rotary Hunting.

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#### 4.2 Network Exchange Bundled Service, (Cont'd.)

#### 4.2.1 Business A La Carte Service, (Cont'd.)

#### B. Custom/Optional Calling Features, (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

#### a. **Maximum rates**

.1 Monthly Rates, per Feature: \$15.00

.2 Monthly Rate, Feature Pack, (3 or more features): \$45.00

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Francis X. Ahearn CEO

# 4.2 Network Exchange Bundled Service, (Cont'd.)

### 4.2.2 Arizona Business Edition - Standard Service

Business Edition - Standard is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

- Anonymous Call Rejection
- Caller ID Name and Number
- Call Forwarding Busy Line
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Remote Access Forwarding
- Call Transfer
- Call Waiting
- Call Waiting ID
- Selective Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Last Call Return
- Message Waiting Indication Audible or Audible/Visual
- Three-Way Calling

# Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

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#### 4.2 Network Exchange Bundled Service, (Cont'd.)

#### 4.2.2 Arizona Business Edition - Standard Service. (Cont'd.)

Terms and Conditions, (Cont'd.)

- e. A customer who chooses Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may make six calls above the allowance to the Company's 411 service.

# Rates and Charges

- The monthly rate that follows includes a business individual flat rate or additional flat a. rate line as specified in Section 4.2.2., preceding. Where applicable, incremental charges, apply.
- b. Normal nonrecurring charges associated with the line as specified in Section 4.2.2., preceding, apply where the Company's Business is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone c. Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- d. Arizona Business Edition - Standard Service will be provided at the following rate:

	MAXIMUM
	MONTHLY
	RATE
Per individual or additional flat rate business line	\$75.00

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# 4.2 Network Exchange Bundled Service, (Cont'd.)

### 4.2.3 Arizona Business Edition - Deluxe Service

Business Edition - Deluxe is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Caller ID Name and Number
- Call Forwarding Busy Line
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Remote Access Forwarding
- Call Transfer
- Call Waiting
- Call Waiting ID
- Selective Call Waiting
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Last Call Return
- Message Waiting Indication Audible or Audible/Visual
- Three-Way Calling

### Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

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# 4.2 Network Exchange Bundled Service, (Cont'd.)

# 4.2.3 Arizona Business Edition - Deluxe Service, (Cont'd)

Terms and Conditions, (Cont'd.)

- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may make six calls above the allowance to the Company's 411 service.

### Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 4.3.5A, preceding. Where applicable, incremental charges, apply.
- b. Normal nonrecurring charges associated with the line as specified in Section 4.2.2., preceding, apply where the Company's Business is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone
   Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business
   line.
- d. Arizona Business Edition Deluxe will be provided at the following rate:

	MAXIMUM
	MONTHLY
	RATE
Per individual or additional flat rate business line	\$100.00

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# **SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES**

# 5.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

# 5.1.1 Service Order Charges

		Maximum Rates Business
	Primary and Secondary Service Connection Charge	\$80.00
	Transfer of Service Charge, Primary Line	\$130.00
	Transfer of Service Charge, Secondary Line	\$130.00
	Technician Dispatch Charge (or	
	Trouble Isolation Charge)	\$160.00
	Service Order Charge	\$30.00
	Premises Visit Charge, first 15 minutes	\$80.00
	Premises Visit Charge, add'l 15 minutes	\$60.00
5.1.2	Change Order Charges:	
	Telephone Number Change Order	\$55.00
	Feature or Feature Pack Change Order	\$55.00
	Toll Restriction Fee Order	\$55.00
	Listing Change Charge	\$55.00
	Home Edition Change Charge	\$55.00
5.1.3	Record Change Charges	
	Record Order Charge	\$45.00
5.1.4	Miscellaneous Charges	
	Duplicate Invoice	\$25.00
	Call Detail Report	\$25.00

<sup>#</sup> Service Connection Fees are listed with the rates for the specific service tariffed.

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Francis X. Ahearn CEO Effective: April 2, 2015

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# 5.1 Service Order and Change Charges, (Cont'd.)

### 5.1.5 Service Order Charges – Definitions

<u>Primary Service Connection Charge</u> - applies to requests for initial connection or establishment of telephone service to the Company.

<u>Secondary Service Connection Charge</u> - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

<u>Transfer of Service Charge, Primary Line</u> - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

<u>Transfer of Service Charge, Secondary Line</u> - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

<u>Technician Dispatch (or Trouble Isolation) Charge</u> - A separate Technician Dispatch Charge (or Trouble Isolation Charge) applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

<u>Service Order Charge</u> - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified non-recurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

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### 5.1 Service Order and Change Charges, (Cont'd.)

# 5.1.6 Change Order Charges – Definitions

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

<u>Feature or Feature Pack Change Order</u> - applies when a customer requests a change, adding or removing a feature or feature pack.

<u>Toll Restriction Fee Order</u> - applies when a Customer requests a change, adding or removing Toll Restriction Service.

<u>Telephone Number Change Order</u> - applies to each telephone number change request/order.

<u>Listing Change Charge</u> - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

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# 5.1 Service Order and Change Charges, (Cont'd.)

### 5.1.7 Record Change Charges – Definitions

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

# 5.1.8 Miscellaneous Charges – Definitions

<u>Duplicate Invoice</u> - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

### 5.2 Reserved For Future Use

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### 5.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Maximum Rates Business

Per occasion, per line

\$110.00

# 5.4 Temporary Suspension/Restoration of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure than no inward or outward service will be available during the period of suspension.

**Maximum Rates** 

Business

Nonrecurring charge, per line suspended

\$55.00

Recurring charge, per line suspended

50% of regular service rates

Nonrecurring charge, per line restored

\$55.00

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Francis X. Ahearn CEO 521 5<sup>th</sup> Ave., 14<sup>th</sup> Floor New York, New York 10175

# 5.5 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call. The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Company will charge the same rate as listed in their FCC Tariff.

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#### **Optional Calling Features** 5.6

The features in this section are made available to Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 5.6.1 **Feature Descriptions**

Return Call: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Repeat Dialing: Permits the Customer to redial automatically the last number dialed.

Three Way Calling: permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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#### Optional Calling Features, (Cont'd.) 5.6

#### 5.6.1 Feature Descriptions, (Cont'd.)

Caller Identification Blocking: Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

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#### 5.6 Optional Calling Features, (Cont'd.)

#### 5.6.2 **Maximum Rates**

	Business
FEATURE	Monthly Maximum
Speed Calling	
8 Number	\$12.00
30 Number	\$12.00
Call Forwarding	
Variable	\$12.00
Busy Line (Expanded)	\$12.00
Busy Line (Overflow)	\$12.00
Busy Line (Programmable)	\$12.00
Don't Answer	\$12.00
Don't Answer (Expanded)	\$12.00
Don't Answer (Programmable)	\$12.00
Busy Line/Don't Answer	\$12.00
Busy Line (External)/DA	\$12.00
Call Rejection	\$12.00
Call Waiting	\$12.00
Call Transfer	\$12.00
Caller ID	
Name and Number	\$12.00
Number	\$12.00
Continuous Redial	\$12.00
Distinctive Alert	\$12.00
Hot Line	\$12.00
Priority Call	\$12.00
Remote Access Forwarding	\$12.00
Selective Call Forwarding	\$12.00

	Business	
FEATURE	Per Use	Maximum Per Use
Call Tracing - per use	\$4.00	\$12.00
Repeat Call (*66) - per use	\$1.50	\$12.00
Return Call (*69) - per use	\$1.50	\$12.00
Three Way Calling - per use	\$1.50	\$12.00

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Issued by:

Francis X. Ahearn CEO 521 5th Ave., 14th Floor

# 5.7 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

# 5.7.1 Basic Directory Assistance

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

There are no call allowances or exemptions for Basic Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Charges will not apply for calls placed from hospital services or calls placed from telephones where the Customer has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.

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### 5.7 Directory Assistance Services, (Cont'd.)

### 5.7.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect. All operator-handled charges, as specified in Section 5.8, apply as appropriate.

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Section 5.7.1.

For local and intraLATA calls, charges for DACC service are not applicable to calls placed by those customers with reading, visual, or physical handicaps.

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#### 5.7 Directory Assistance Services, (Cont'd.)

#### 5.7.3 **National Directory Assistance Service**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 5.8, apply as appropriate.

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# 5.7 Directory Assistance Services, (Cont'd.)

# 5.7.4 Maximum Rates

B.

C.

# A. Basic Directory Assistance

Direct dialed

Local Directory Assistance	Per query
Direct dialed (in excess of allowance)	\$2.00
Via operator (no allowance)	\$3.00
Directory Assistance Call Completion	
Per completed call	\$1.00
National Directory Assistance	

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Issued by:

Francis X. Ahearn CEO 521 5<sup>th</sup> Ave., 14<sup>th</sup> Floor New York, New York 10175 \$2.00

### 5.8 Local Operator Service

The Company's operator services are accessible on a twenty-four (24) hour per day seven (7) days per week basis. The types of calls handled are as follows:

<u>Customer Dialed Calling/Credit Card Call</u> - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

<u>Person-to-Person</u> - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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# 5.8 Local Operator Service, (Cont'd.)

# 5.8.1 Maximum Local and IntraLATA Per Call Service Charges:

Customer Dialed Calling Card	\$4.50
Customer Dialed/Operator Assisted Calling Card	\$6.05
Collect	\$3.30
Third Party Billed	\$3.30
Person-to-Person	\$6.50

Issued: March 2, 2015

Issued by:

Francis X. Ahearn
CEO
521.5th Ave. 14th Floor

#### 5.9 **Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

#### 5.9.1 **Maximum Rates**

1. Idea - Addition	
	Per call
Busy Line Verification, per request	\$3.00
Emergency Interruption	\$6.00

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Issued by:

# 5.10 Directory Listing Service

### 5.10.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

### 5.10.2 Listings

### A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line or each joint user service.

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# 5.10 Directory Listing Service, (Cont'd.)

# 5.10.2 Listings, (Cont'd.)

# B. Additional Listings

Additional listings may be the listings of individual names of those entitle to use the customer's service or, for business, Departments, Divisions, Tradenames, etc.

In connection with business service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on the premises of the Customer, but at an address different from that of the attendant position of main service.

Business additional listings are not permitted in connection with residence service.

Special types of additional listings, such as Alternate, Alpha and Informational, Duplicate and Reference Listings, Foreign Listings, etc. take the same business classification as the service with which such listings are furnished.

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#### 5.10 Directory Listing Service, (Cont'd.)

# 5.10.2 Listings, (Cont'd.)

#### C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Non published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/ or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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Issued by:

Francis X. Ahearn CEO 521 5th Ave., 14th Floor New York, New York 10175

#### 5.10 Directory Listing Service, (Cont'd.)

### 5.10.2 Listings, (Cont'd.)

#### **Nonlisted Service** D.

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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#### 5.10 Directory Listing Service, (Cont'd.)

# 5.10.2 Listings, (Cont'd.)

#### E. **Toll-Free Directory Listings**

Where available, a listing which references the Toll Free Number for a Business customer will be made available.

#### F. Straight Line Under Directory Listing

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

#### G. **Caption and Subcaption Directory Listings**

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more sub captions may be furnished under a caption, each sub caption consisting of a directive heading which serves to identify two or more listings placed thereunder, where this grouping is necessary for the proper routing of calls.

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# 5.10 Directory Listing Service, (Cont'd.)

# 5.10.3 Maximum Rates and Charges

Maximum Rates and Charges	Per Month
Primary Listings	\$0.00
Change in Primary Listing Business, each	
Additional Listings Business, each	\$6.00
Nonlisted Service Business, each	\$3.00
Nonpublished Service Business, each	\$3.60
Toll-Free Directory Listings Business, each	\$30.00
Straight Line Under Listings Business, each	\$10.00
Captions and Subcaptions Listings Business, each	\$10.00

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

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### 5.11 Carrier Presubscription

### 5.11.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

- **5.11.2** Presubscription Options Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:
  - Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and

InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA

calls subject to presubscription and some other carrier as the presubscribed

carrier for interLATA toll calls subject to presubscription.

**Option C:** Customer may select a carrier other than the Company for intraLATA toll calls

subject to presubscription and the Company for interLATA toll calls subject to

presubscription.

**Option D:** Customer may select the carrier other than the Company for both intraLATA

and interLATA toll calls subject to presubscription.

**Option E:** Customer may select two different carriers, neither being the Company for

intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary

interLATA interexchange carrier.

**Option F:** Customer may select a carrier other than the Company for no presubscribed

carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the

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carrier of choice for each call.

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#### 5.11 Carrier Presubscription. (Cont'd.)

### 5.11.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in Section 5.11.5 below:

### 5.11.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in Section 5.11.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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Francis X. Ahearn CEO 521 5th Ave., 14th Floor

#### 5.11 Carrier Presubscription, (Cont'd.)

# 5.11.5 Presubscription Charges

#### **Application of Charges** A.

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

#### B. **Maximum Nonrecurring Charges**

Per business line, trunk, or port: \$10.00

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### 5.12 Intercept Referral Service

### 5.12.1 General

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers. Calls to the intercepted telephone number are referred to an operator or a recorded message. Intercept services are offered for periods up to twelve (12) months for business Customers. Service is available subject to the availability of facilities and the disconnected number. The following Intercept services are available.

Basic Intercept Referral Service - Basic Intercept Service includes all intercept recordings that do not provide the new telephone number information.

New Number Referral Service - New Number Referral Service includes all intercept recordings that provide the new telephone number information.

Split Referral Intercept Service - Split Referral Intercept Service provides for calls to the disconnected number to be routed to the operator who will challenge the incoming call and provide the new number information dependent on the caller's response. The minimum billing period for this service is three months.

### 5.12.2 Maximum Rates

Basic Intercept Service is provided at no charge.

New Number Referral Service is provided at no charge.

Split Referral Intercept Service

	Business
Three months	\$250.00
Six months	\$490.00
Nine months	\$730.00
Twelve months	\$980.00

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### 5.13 Toll Restriction Service

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line business and dial switching type customers. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

# 5.13.1 Maximum Rates

	Business
Nonrecurring charge, per line	\$55.00
Monthly, per line	\$10.00

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## SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

## 5.14 900 Service Access Restriction

900 Service Access Restriction enables business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose this service will also be restricted from calling calls with the prefix of 976 and 676. This service is offered only where facilities permit and is only available on direct dialed calls.

#### 5.14.1 Maximum Rates

	Business
Nonrecurring charge, per line	\$0.00
Monthly rate, per line	\$0.00

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## SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

## 5.15 Blocking for 10XXX1+/10XXX011+

This service prevents 10XXX1+ and 10XXX011+ calls from being completed and is offered subject to the availability of facilities. Provision of this service does not alleviate customer responsibility for completed toll calls.

#### 5.15.1 Maximum Rates

Per line or trunk arranged

Nonrecurring Monthly
Charge Rate
\$6.00 \$0.20

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### **SECTION 6.0 - LONG DISTANCE SERVICES**

## 6.1 General

Rates and regulations for the Company's Long Distance Services may be found in the Company's Arizona Tariff No. 1.

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Francis X. Ahearn
CEO
521 5th Ave. 14th Floor

### 7.1 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

DID Numbers	Maximum Monthly Rates
Block of 20 DID Numbers	6.00
Individual DID Number	0.30
DID Trunk Termination	90.00

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#### 7.2 **Advanced Service Packages**

#### 7.2.1 ISDN PRI Service with Unlimited Local Calling

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Recurring Charges			
		Monthly Recurring Charge	:
	12 Months	24 Months	36 Months
	ICB	ICB	ICB
Maximum Rate:	\$1,700.00	\$1,600.00	\$1,500.00
Non-Recurring Charges			
		Non-Recurring Charge	
	12 Months	24 Months	36 Months
First Line	ICB	ICB	ICB
Maximum Rate:	\$1,500.00	\$1,300.00	\$1,000.00
Expedite Service Charge <sup>1</sup>	Per PRI ICB		
Maximum Rate:	\$1,000.00		
Order Supplement Charge <sup>2</sup>	First Change ICB	Subsequent Change ICB	
Maximum Rate:	\$300.00	\$800.00	
Order Cancellation Charge	Per PRI ICB		
Maximum Rate:	\$1,000.00		

<sup>&</sup>lt;sup>1</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

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<sup>&</sup>lt;sup>2</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

#### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.2 Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

## **Recurring Charges**

Monthly Recurring Charge		
243441	20	1

	11101101111 111011111111111111111111111	
12 Months	24 Months	36 Months
ICB	ICB	ICB
\$1,700.00	\$1,600.00	\$1,500.00

### Non-Recurring Charges

~ ~	-		~1
Non.	-Recu	rrino	Charge

	12 Months	24 Months	36 Months
First Line	ICB	ICB	ICB
Maximum Rate:	\$1,500.00	\$1,300.00	\$1,000.00

<b>Expedite Service Charge</b>	Expedite	Service	e Charge <sup>3</sup>
--------------------------------	----------	---------	-----------------------

Per PRI **ICB** 

Maximum Rate:

Maximum Rate:

\$1,000.00

Order Supplement Charge<sup>4</sup>

First Change

Subsequent Change

**ICB ICB** 

Maximum Rate:

\$300.00

\$800.00

Order Cancellation Charge

Per PRI **ICB** 

Maximum Rate:

\$1,000.00

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CEO 521 5th Ave., 14th Floor New York, New York 10175

<sup>&</sup>lt;sup>3</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>&</sup>lt;sup>4</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

#### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.3 ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000 and 15,000. Installation charges are included in the monthly recurring charges.

#### ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Ch	arge
12 Months	24 Months	36 Months
ICB	ICB	ICB
\$1,200.00	\$1,200.00	\$1,200.00

## ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU

Maximum Rate:

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

		arge	
	12 Months	24 Months	36 Months
	ICB	ICB	ICB
Maximum Rate:	\$1,200.00	\$1,200.00	\$1,200.00

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- 7.2 Advanced Service Packages, (Cont'd.)
- 7.2.3 ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service, (Cont'd.)

ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU
This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge

12 Months 24 Months 36 Months ICB ICB ICB
Maximum Rate: \$1,200.00 \$1,200.00 \$1,200.00

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#### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.4 Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000 and 15,000. Installation charges are included in the monthly recurring charges.

## ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

		Monthly Recurring C	Charge
	12 Months	24 Months	36 Months
	ICB	ICB	ICB
Maximum Rate:	\$1,200.00	\$1,200.00	\$1,200.00

#### ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
	ICB	ICB	ICB
Maximum Rate:	\$1,200.00	\$1,200.00	\$1,200.00

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- 7.2 Advanced Service Packages, (Cont'd.)
- 7.2.4 Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, (Cont'd.)

ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

Monthly Recurring Charge

12 Months 24 Months

36 Months **ICB** 

ICB

\$1,200.00

**ICB** \$1,200.00

Maximum Rate:

\$1,200.00

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New York, New York 10175

#### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.5 ISDN BRI Service

ISDN BRI (Basic Rate Interface) uses standard "twisted pair" cables and is nearly three times faster than a 56K dial up line. ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

### Monthly Recurring Charges

		Monthly Recurring Charge <sup>5</sup>
ISDN Basic Exchange Digital Line, each ISDN Basic Exchange Circuit Switched Voice		\$10.00
_	First Line	n/a
	Second Line	\$2.00
ISDN Basic Exchange Circuit Switched Data, each		\$2.00
ISDN Basic Exchange Alternate Circuit Switche Voice/Data,each	ed	\$2.00

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<sup>&</sup>lt;sup>5</sup> These ISDN BRI rates are a supplement to individual Message Rate Service.

#### 7.2 Advanced Service Packages, (Cont'd.)

#### 7.2.6 **Digital Centrex Service**

Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

Monthly R	ecurring	Charges
Contract 1	Length	

Contract Length	Monthly Recurring Charge
12 months – Assume Dial 9	\$26.61
12 months	\$23.15
24 months	\$21.05
36 months	\$17.59
60 months	\$16.51
84 months	\$15.80

NOTES FOR ALL ADVANCED SERVICES: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not included FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

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#### **SECTION 8 - SPECIAL ARRANGEMENTS**

## 8.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB will be filed with the Utilities Division of the Commission.

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Francis X. Ahearn CEO 521 5th Ave., 14th Floor New York, New York 10175

### **SECTION 9 - PROMOTIONAL OFFERINGS**

## 9.1 Special Promotions

The Company may, from time to time, offer services in this Tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission when so required. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional agreements.

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#### **SECTION 10 - CURRENT PRICE LIST**

#### 10.1 Basic Services and Rates

#### 10.1.1 Network Exchange Bundled Service

### A. Business A La Carte Service

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate BCM as the presubscribed carrier for local calling concurrent with enrollment for this service. Business A La Carte provides Customers with the option of selecting BCM for toll services.

#### Local Exchange Service

#### **Local Access Line**

Local Business Line Monthly Rate, per line	\$30.40
Service Connection Fee, one-time charge per line* Per Line	\$42.50
PBX Trunk	
Monthly Rate	\$38.51
Service Connection Fee, one-time charge per line* Per Line	\$56.00

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Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to BCM. The charge will apply if additional lines are transferred to BCM after the initial order.

<sup>\*</sup> Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to BCM. The charge will apply if additional lines are transferred to BCM after the initial order.

## 10.1 Basic Services and Rates, (Cont'd.)

## 10.1.1 Network Exchange Bundled Service, (Cont'd.)

### B. Arizona Business Edition - Standard Service

Arizona Business Edition - Standard Service will be provided at the following rate:

	MONTHLY
	RATE
Per individual or additional flat rate business line	\$39.99

### C. Arizona Business Edition - Deluxe Service

Arizona Business Edition - Deluxe will be provided at the following rate:

	MONTHLY
	RATE
Per individual or additional flat rate business line	\$49.99

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## 10.1 Basic Services and Rates, (Cont'd.)

# 10.1.2 Direct Inward Dial (DID) Service

	lonthly ecurring
DID Numbers	
Block of 20 DID Numbers 3.	00
Individual DID Number 0.	15
DID Trunk Termination 45	5.00

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## 10.2 Miscellaneous Services and Rates

### 10.2.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	Business
Service Order Charges	
Primary and Secondary Service Connection Charge*	\$42.50
Transfer of Service Charge, Primary Line	\$49.99
Transfer of Service Charge, Secondary Line	\$49.99
Technician Dispatch Charge (or	
Trouble Isolation Charge)	\$79.99
Service Order Charge	\$22.00
Premises Visit Charge, first 15 minutes	\$60.00
Premises Visit Charge, add'l 15 minutes	\$30.00
Change Order Charges:	
Telephone Number Change Order	\$10.00
Feature or Feature Pack Change Order	\$10.00
Toll Restriction Fee Order	\$10.00
Listing Change Charge	\$10.00
Home Edition Change Charge	\$10.00
Record Change Charges:	
7. 10.1 Cl	# <b>??</b> 00
Record Order Charge	\$22.00
A.C. 11 (1)	
Miscellaneous Charges	
Dunlingto Invoing	\$5.00
Duplicate Invoice	\$5.00 \$5.00
Call Detail Report	\$5.00

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This charge not applicable where a Service Connection Fee is listed for a specific service such as Network Bundled Service. See Section 10.1.1 for Network Bundled Service nonrecurring charges.

#### 10.2 Miscellaneous Services and Rates, (Cont'd.)

### 10.2.2 RESERVED FOR FUTURE USE

### 10.2.3 Restoration of Service

Per occasion, per line

**Business** 

\$55.00

### 10.2.4 Temporary Suspension/Restoration of Service

Nonrecurring charge, per line suspended Recurring charge, per line suspended

**Business** \$27.50

50% of regular service rates

Nonrecurring charge, per line restored

\$27.50

### 10.2.5 Reserved For Future Use

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# 10.2 Miscellaneous Services and Rates, (Cont'd.)

## 10.2.6 Optional Calling Features

	Business
FEATURE	Monthly
Speed Calling	
8 Number	\$2.50
30 Number	\$4.00
Call Forwarding	
Variable	\$4.30
Busy Line (Expanded)	\$2.50
Busy Line (Overflow)	\$4.00
Busy Line (Programmable)	\$7.50
Don't Answer	\$3.50
Don't Answer (Expanded)	\$3.50
Don't Answer (Programmable)	\$4.00
Busy Line/Don't Answer	\$5.00
Busy Line (External)/DA	\$5.00
Call Rejection	\$4.00
Call Waiting	\$7.00
Call Transfer	\$5.50
Caller ID	
Name and Number	\$7.45
Number	\$7.45
Continuous Redial	\$3.00
Distinctive Alert	\$0.75
Hot Line	\$1.75
Priority Call	\$3.00
Remote Access Forwarding	\$7.25
Selective Call Forwarding	\$3.00

## Per Use Features

	В	Business	
FEATURE	Per Use	Monthly	
Call Tracing - per use	\$2.00	N/A	
Repeat Call - per use	\$0.75	\$3.00	
Return Call - per use	\$0.75	\$2.50	
Three-Way Calling, per use	\$0.75	\$3.50	

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## 10.2 Miscellaneous Services and Rates, (Cont'd

В.

C.

## 10.2.7 Directory Assistance Services

## A. Basic Directory Assistance

Direct dialed

Local Directory Assistance	Per query
Direct dialed (in excess of allowance)	\$1.15
Via operator (no allowance)	\$1.50
<b>Directory Assistance Call Completion</b>	
Per completed call	\$0.50
National Directory Assistance	

\$1.50

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## 10.2 Miscellaneous Services and Rates, (Cont'd.)

## 10.2.8 Local Operator Service

## Local and IntraLATA Per Call Service Charges:

Customer Dialed Calling Card	\$2.00
Customer Dialed/Operator Assisted Calling Card	\$3.00
Collect	\$1.30
Third Party Billed	\$1.30
Person-to-Person	\$3.50

## 10.2.9 Busy Line Verification and Emergency Interrupt Service

	<u>Per call</u>
Busy Line Verification, per request	\$2.25
Emergency Interruption	\$3.00

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## 10.2 Miscellaneous Services and Rates, (Cont'd.)

## 10.2.10 Directory Listing Service

Primary Listings	Per Month \$0.00
Change in Primary Listing Business, each	*****
Additional Listings Business, each	\$2.50
Nonlisted Service Business, each	\$1.20
Nonpublished Service Business, each	\$1.55
Toll-Free Directory Listings, each Business, each	\$15.00
Straight Line Under Listings Business, each	\$2.00
Captions and Subcaptions Listings Business, each	\$2.00

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

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## 10.2 Miscellaneous Services and Rates, (Cont'd.)

## 10.2.11 Carrier Presubscription

## **Nonrecurring Charges**

Per business line, trunk, or port:

\$5.00

## 10.2.12 Intercept Referral Service

Basic Intercept Service is provided at no charge.

New Number Referral Service is provided at no charge.

Split Referral Intercept Service

	Business
Three months	\$125.00
Six months	\$245.00
Nine months	\$365.00
Twelve months	\$490.00

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## 10.2 Miscellaneous Services and Rates, (Cont'd.)

#### 10.2.13 Toll Restriction Service

BusinessNonrecurring charge, per line\$27.50Monthly, per line\$5.00

10.2.14 900 Service Access Restriction

BusinessNonrecurring charge, per line\$0.00Monthly rate, per line\$0.00

10.2.15 Blocking for 10XXX1+/10XXX011+

Nonrecurring Monthly
Charge Rate
\$3.00 \$0.10

Per line or trunk arranged

10.2.16 Returned Check Charge

Per dishonored check returned \$25.00

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